

Prerequisites

OS: Windows 10 version 17763.0 or higher

Architecture: x64

Memory: 4 GB (Minimum)

Disk Space: 350 MB

Network configuration

The Universal STAMP app will reach out to the app.universalstamp.com website for authentication and logging on the TLS/SSL port (443), as well as to emea.api.dss.globalsign.com on Port 8443 for the signing service.

Additionally, the app might try to connect to sftp servers provided by Recipients that are not under Hampton's control. The port for those sftp servers might vary, but it will usually be port 22. Therefore, our recommendation is to allow the Universal STAMP App to connect to the internet through ports 443, 8443, and 22.

Installation Process

There are two ways to install the Universal STAMP App for Windows:

- [Installation Using the Microsoft Store](#)
- [Installation Using "Sideloaded" \(Local Installation Package\)](#)

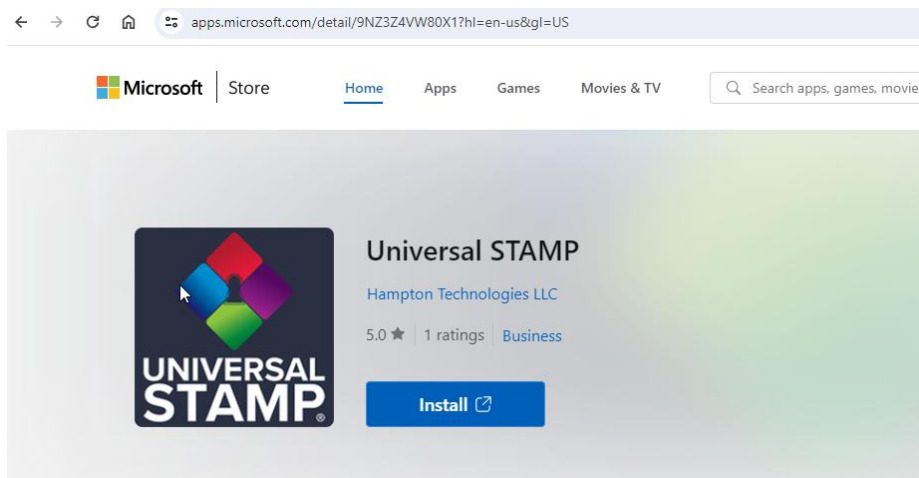
⚠ Caution:

If you are installing **version 2.2.4 or newer** and currently have **any version earlier than 2.2.4** installed, please **uninstall the old version first**. This will help avoid having **two versions** of the Universal STAMP App installed at the same time. You can see the version number in the title bar of the app. If there is no version number displayed, the version is older than **2.1.4**.

Installation Using the Microsoft Store

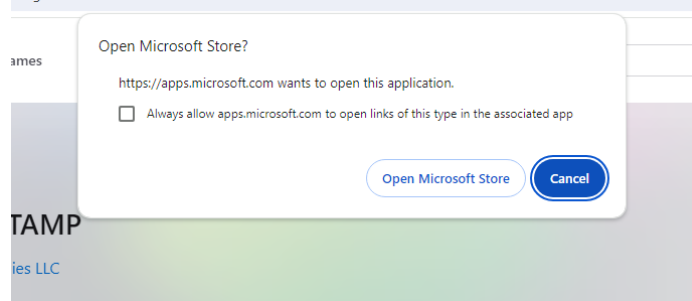
1. Navigate to App in the Microsoft Store

The Universal STAMP App is hosted on the Microsoft Store. To download and install it, please visit <https://apps.microsoft.com/detail/9NZ3Z4VW80X1>, and click on the "Install" Button:



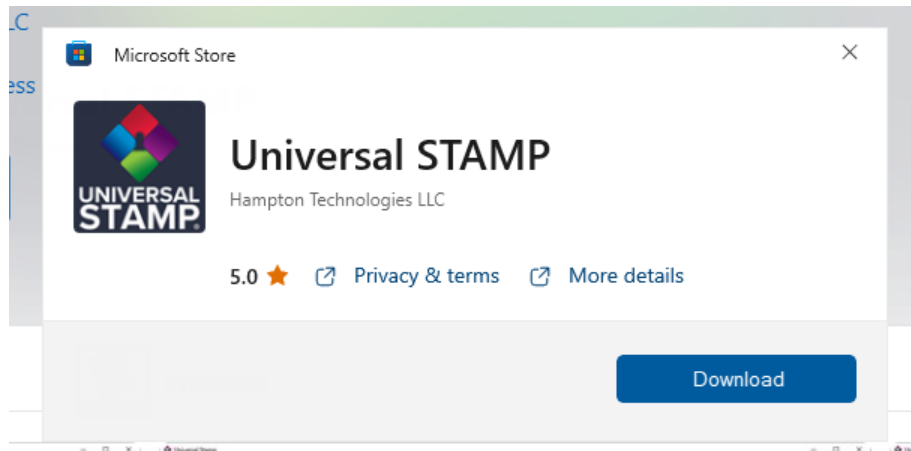
2. Launch Microsoft Store

You will be prompted to allow the Microsoft Store application to be launched. Select “Open Microsoft Store” here:



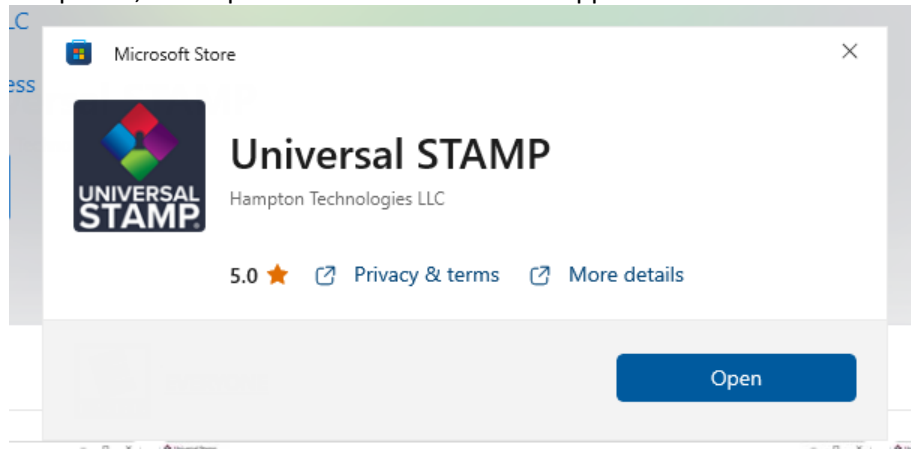
3. Start the Installation Process

Once the Microsoft Store App has launched, select “Download” to start the installation process:

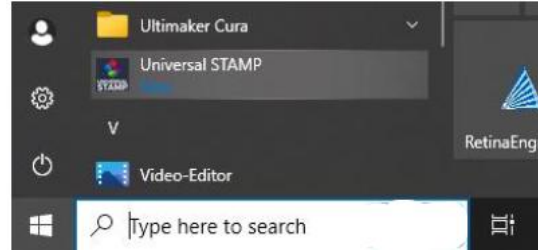


4. Launch Universal STAMP

After the download is completed, the “Open” Button will launch the App:



The Universal STAMP App is also available in your START menu:

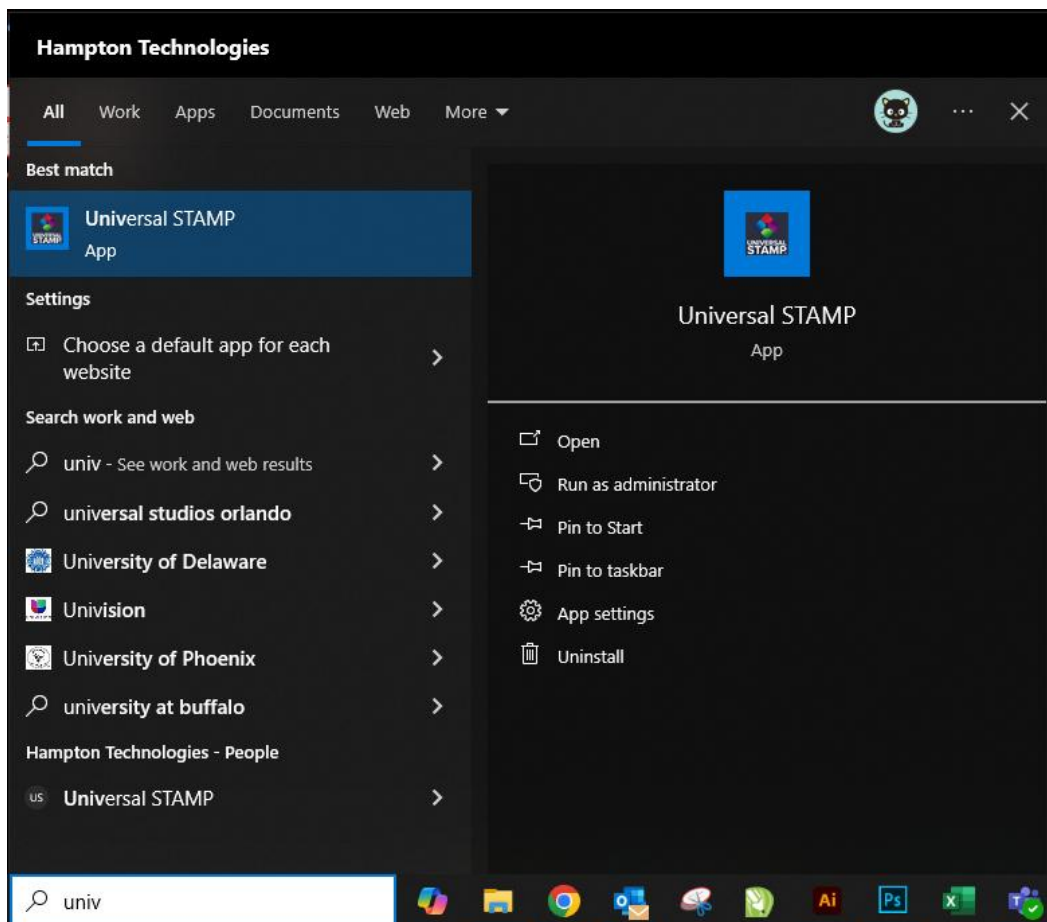


Shortcuts and Convenience

The Universal STAMP App is installed as a Windows App and is listed in the “All programs” section in the Windows start menu. However, if used frequently, a shortcut on the desktop or in the task bar might be desirable.

To achieve this, open the start menu and start typing *Univ...*

You should see the Universal STAMP App being displayed:

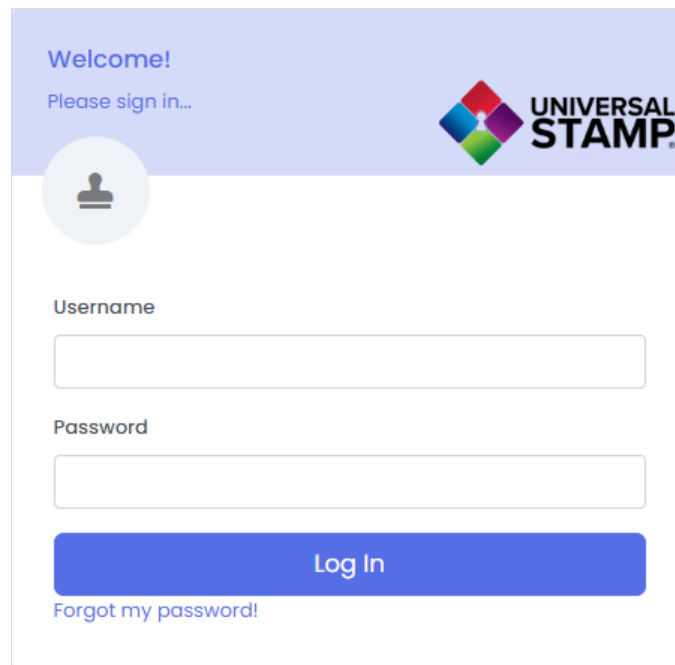


Here you have the option to Pin a Shortcut to the Start Menu, or the Task Bar. Once it is pinned to the Start Menu, it can also be dragged out to the desktop for even better convenience.

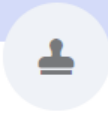
Installation using “Sideloading” (Local Installation Package)

1. Download Package from the Universal STAMP Portal

In your browser navigate to <https://app.universalstamp.com/>



Welcome!
Please sign in...



UNIVERSAL
STAMP

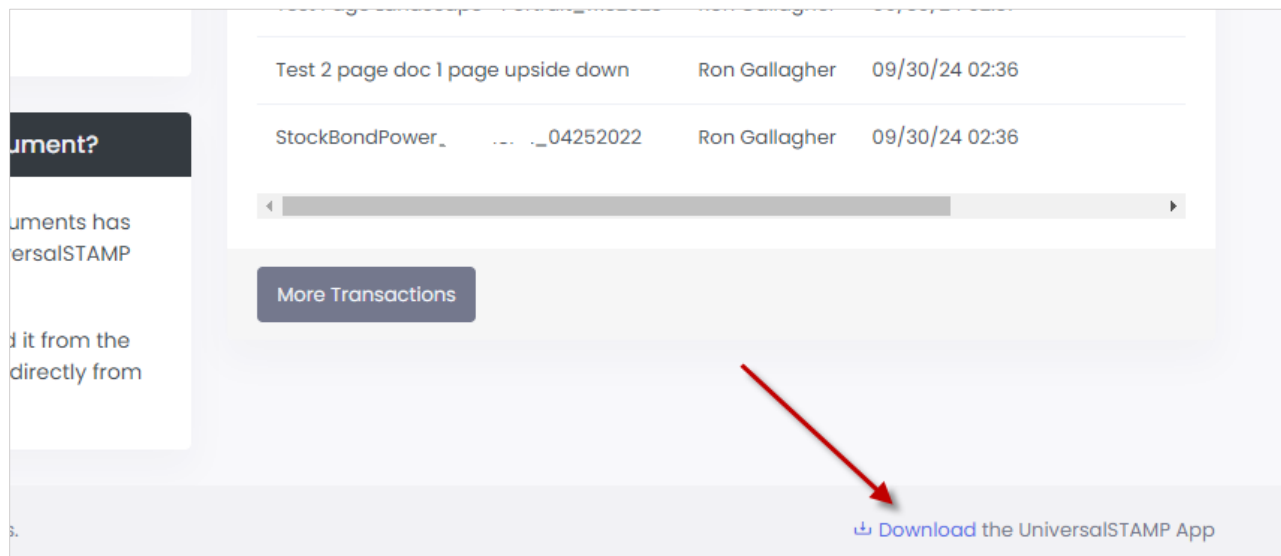
Username

Password

Log In

[Forgot my password!](#)

Log in with your Universal STAMP user credentials that were provided to you during the onboarding process.



Document?

Documents has
UniversalSTAMP

Get it from the
directly from

Test 2 page doc 1 page upside down	Ron Gallagher	09/30/24 02:36
StockBondPower_ ... _04252022	Ron Gallagher	09/30/24 02:36

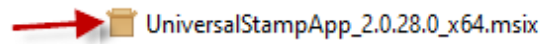
More Transactions

[Download the UniversalSTAMP App](#)

Click on the “Download” link at the lower right corner of your screen. This will download a ZIP file. Please unzip this file, which will result in an MSIX installation package.

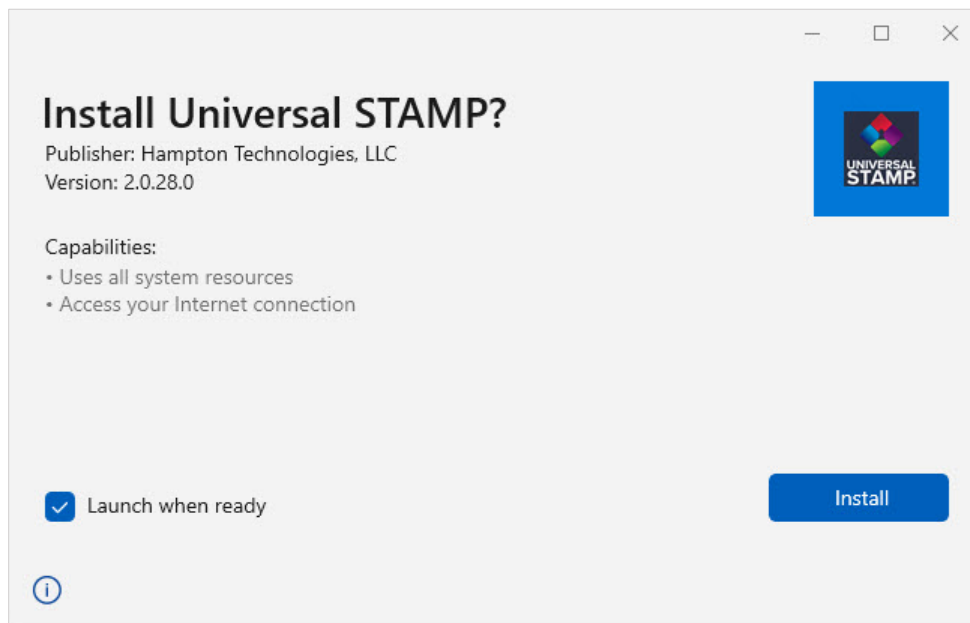
2. Install the App using the MSIX Package

Make sure the MSIX file shows in Windows Explorer as a valid installation package, i.e. having a package icon like so:

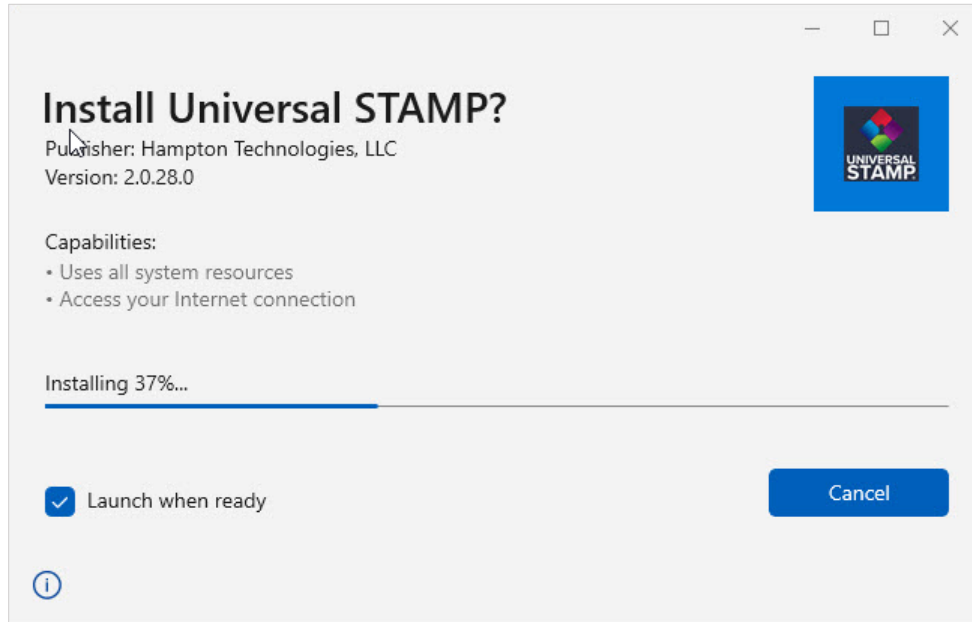


If the file looks any different in Windows Explorer, you most likely don't have the Windows App Installer on your system. In this case, please reach out to support, and we'll help you with this installation.

Double-click on the MSIX file, and the Installation will be initialized:



Click on “Install” and the process will start...

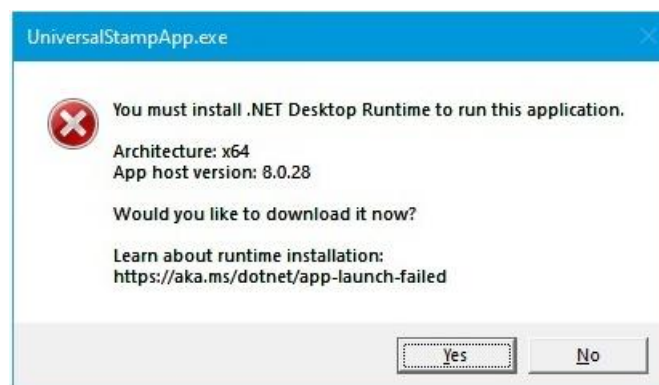


Once all files are installed, the app will launch, and you can log in.

Troubleshooting Sideloaded issues

Microsoft .net missing

In rare cases, the Microsoft .net Core Package needs to be installed manually. This causes a message to appear:

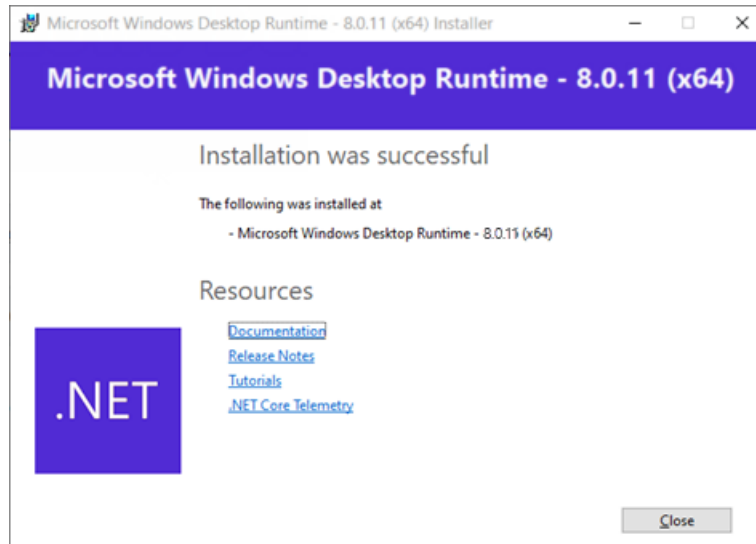


In this case, clicking on “Yes” will automatically download and install the correct version of the .net Core Package.

Alternatively, you can download it from

<https://dotnet.microsoft.com/en-us/download/dotnet/thank-you/runtime-aspnetcore-6.0.33-windows-x64-installer>

Once .net is installed, you should see this success message:



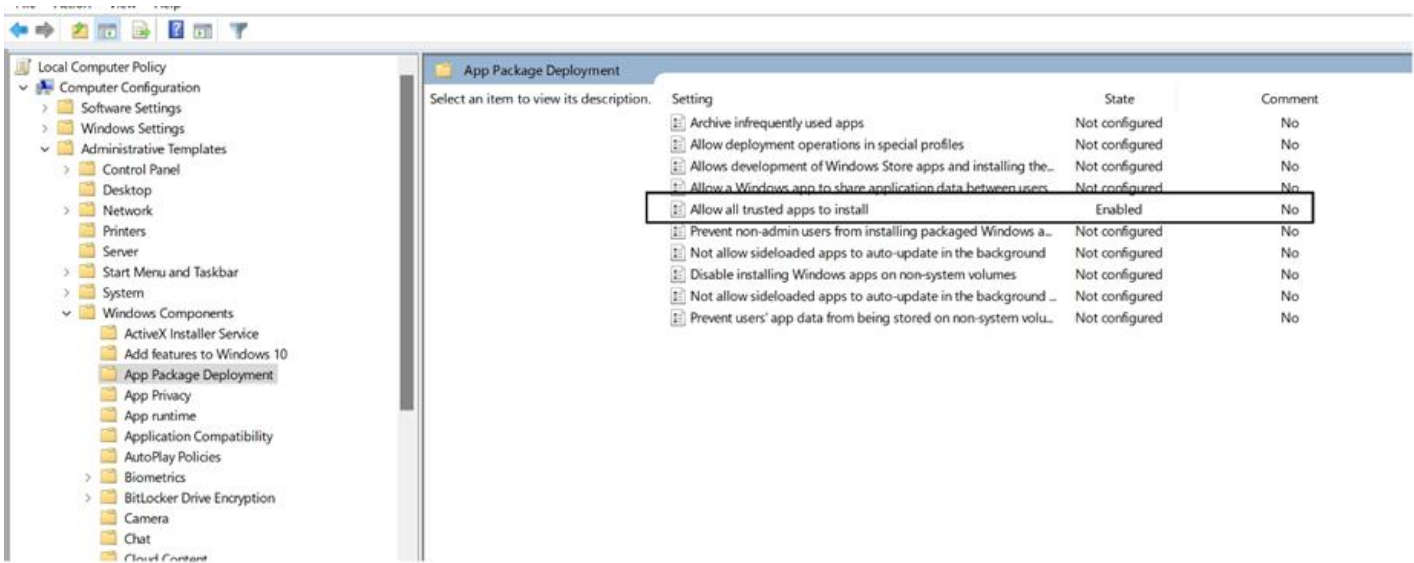
Server OS

The Microsoft Store and the Microsoft Store for Business are not supported on Windows Server 2019. All applications must be installed using **PowerShell**. Because Windows Server 2019 is based on Windows 10, version 1809, it supports applications that have a minimum target version of **10.0.17763** or lower.

To install using the PowerShell, use this command:

```
Add-AppxPackage -Path UniversalStampApp_2.2.2.0_x64.msix
```

Sideloading is enabled by default from Windows systems 10 20H1 onwards. However, there are possibilities that organizations could still disable the sideloading of Windows App using Group policies, so Sideloading needs to be enabled manually. This can be done by launching the Local Group policy Editor and Enabling the option "Allow all trusted Apps to Install" under Administrative Templates->Windows Component --> App Package.



The screenshot shows the Windows Local Computer Policy console. The left pane displays the tree view with 'App Package Deployment' selected under 'Windows Components'. The right pane shows a list of settings for 'App Package Deployment'.

Setting	State	Comment
Archive infrequently used apps	Not configured	No
Allow deployment operations in special profiles	Not configured	No
Allows development of Windows Store apps and installing the...	Not configured	No
Allow a Windows app to share application data between users...	Not configured	No
Allow all trusted apps to install	Enabled	No
Prevent non-admin users from installing packaged Windows a...	Not configured	No
Not allow sideloaded apps to auto-update in the background	Not configured	No
Disable installing Windows apps on non-system volumes	Not configured	No
Not allow sideloaded apps to auto-update in the background ...	Not configured	No
Prevent users' app data from being stored on non-system volu...	Not configured	No